

INST-I-GLASS
REPLACEMENT INSULATED GLASS LIMITED FIVE-YEAR WARRANTY

General Conditions and Exclusions:

The limited warranty set forth in this document is the only express warranty (whether written or oral) applicable to INST-I-GLASS Insulated Glass units, and no one is authorized to modify or expand this limited warranty. All warranty claims must be made during the applicable warranty period. Each INST-I-GLASS franchise is individually owned and operated. Claims against this warranty shall remain the responsibility of the issuing franchise.

ALL IMPLIED AND EXPRESS WARRANTIES SHALL EXPIRE WITH THE TERM OF THE FIVE (5) YEAR LIMITED WARRANTY. INST-I-GLASS EXCLUDES AND WILL NOT PAY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES AND ITS LIABILITY WILL IN ALL INSTANCES BE LIMITED TO REPLACEMENT OR REPAIR OR REFUND OF THE ACTUAL PURCHASE PRICE OF THE DEFECTIVE PRODUCT.

Some states do not allow the exclusion or limitation of incidental or consequential damages or limitation of the duration of an implied warranty, so the above limitations or exclusions may not apply to you. This warranty is only applicable in the U.S.A. and gives you specific legal rights, and you may also have other rights that may vary from state to state.

What is NOT Covered by This Limited Warranty:

- Product failure or damage due to improper installation or modification, including:
- Failures due to product modifications or glass shading devices (e.g., glass tinting, security systems, etc.)
- Units improperly assembled or improperly mulled by others.
- Damage caused by the following:
 1. Damage to the product caused by water infiltration other than as a result of a defect in manufacturing, materials or our workmanship.
 2. Damage to glass caused by others (e.g., brick wash, razor blades, use of sealants or sanding).
 3. Damage to metal surfaces caused by brick wash, chemicals or airborne pollutants, such as salt or acid rain.
 4. Damage that occurs during delivery by others.
 5. Damage caused by accidents or Acts of God.

INSTI-GLASS® Insulated Glass units are warranted for Five (5) Year Non-Transferable Limited Warranty. The glass in INST-I-GLASS factory glazing (including double and triple pane glass, high-performance low-e glass, low-e glass) is warranted to be free from defects in manufacturing, materials and workmanship for five (5) years from the date of purchase. It is also warranted not to develop, under normal conditions, any material obstruction of vision resulting from manufacturing defects or as a result of premature failure of the glass or seal for five (5) years from the invoice/installation date.

INST-I-GLASS, at its option, will:

1. Provide the appropriate replacement glass product, excluding labor; or
 2. Provide a factory-authorized repair to the existing glass at no cost to you; or
 3. Refund the purchase price indicated on the original invoice.
- Such replacement or repair is warranted for the remainder of the original limited warranty period.

Warranty Validation

Date of Installation: _____/_____/_____

**Retain original invoice as proof of purchase and ownership of warranty.*

Warrantor: Inst-I-Glass of _____